



Greater Christchurch Claims Resolution Service

GCCRS Engineering Advisory Group An independent committee convened by Engineering New Zealand to support the GCCRS

SUBJECT	Meeting Minutes – 3.30pm 3 October 2022
PRESENT	Tania Williams (Chair, ENZ), Jodi Caughley (GM Legal, ENZ), Tiffany Matsis (Legal Manager), Barry Brown (SESOC), Tony Fairclough (NZGS), Dave Brunson (Consultant, ENZ) and Siobhan Lilley (ENZ, Panel Advisor)
IN ATTENDANCE	Darren Wright (Director, GCCRS), Tom McBrearty (HOAG, Chair)
APOLOGIES	David Whittaker (NZSEE)

1. Welcome

- 1.1 There were no conflicts of interest recorded.
- 1.2 Actions from the previous meeting were reviewed and progress noted and agreed.

2. Panel Services Update

- 2.1 A data update was provided to the group. ENZ currently has completed 32 engagements for GCCRS for the year with a total of 39 and currently has 9 open engagements with the GCCRS. There are no cases awaiting assignment.

3. GCCRS Update

- 3.1 A brief data update was provided to the group. Demand still remains strong at around 45 new cases a month, which is higher than anticipated.
- 3.2 The satisfaction survey remains very positive
- 3.3 Discussion around ongoing impact of Nelson event on GCCRS, and other national requests for assistance from recent heavy rainfall land damage events.
- 3.4 NZCRS update to EAG

4. Feedback on Action Items

- 4.1 **AP055** Discussion on feedback from Darren on EQC Act wording. EAG to follow up on identified issues.
- 4.2 **AP058 and AP059** Unreinforced foundations report and Lessons Learnt no movement yet, Darren to follow up with EQC.

5. Discussion led by EAG

- 5.1** Discussion around standardising wording around insurance policies so homeowners can better understand insurance cover

6. Discussion led by HOAG Representatives

- 6.1** A representative from the Homeowners Advisory Group led a discussion on homeowner needs in regard to a national service.

7. General Business

- 7.1** The next EAG meeting is scheduled for **5 December 2022**.

The meeting was closed at 5.05pm