



## Legal Advisory Group

<b>SUBJECT</b>	<b>Meeting Minutes – 04 May 2021</b>
<b>PRESENT</b>	Miriam Dean (Chair), Stacey Campbell (Legal Manager, Legal & Policy, Engineering NZ), John Hardie (Advisor, Internal Disputes Resolution), Hugh Matthews (Independent Lawyer), Nicola Wills (Lawyer, Crown Law)
<b>IN ATTENDANCE</b>	Darren Wright (Director, GCCRS), Aidan Prebble (Community Law), Elsa Marshall (Administrator, GCCRS), Edward Butler (Solicitor, MBIE)
<b>APOLOGIES</b>	

### 1. Meeting Administration

#### 1. Conflicts of Interest

1. No new conflicts of interest were declared.

#### 2. Actions Register

1. The Actions Register was reviewed and progress noted.

### 2. Updates

#### 2.1 GCCRS Operational

1. The GCCRS Directors April 2021 Report was discussed with the members.
2. It was noted demand for the service remains steady. During the previous month of April the GCCRS closed 65 cases and opened 65 cases.
3. The majority of incoming cases have liability with EQC.
4. Cases in the 'review and prepare' stage have seen an increase in the last period for cases with the GCCRS case manager. This will continue to be monitored closely.
5. Gathering Information from EQC has seen continued growth for on-solds since September 2020. This is a reflection of the on-sold programme and numbers in this area are expected to decrease now that some timeframes for the programme have expired.
6. The GCCRS Satisfaction survey continues to maintain an overall strong level of satisfaction. A discussion was had on the changes to the current survey process; these changes arose from suggestions from both the Homeowners Advisory Group & the Wellbeing Advisory Group.

#### 2.2 IDRS Updates

1. Changes to the IDRS processes was discussed with the group; the GCCRS website will be updated to include the changes.

2. Facilitations continue to have a 100% success rate. It was noted an ongoing success rate of 100% is not expected, but is very pleasing to see.

### **2.3 Engineering New Zealand (ENZ) Update**

1. Demand for ENZ panel services remains strong. The panel membership is continuing to be reviewed to ensure it is able to meet demand.
2. Initial Appraisals continue to provide challenges to engineers to determine if damage has been caused by earthquake or not.
3. The ENZ referral forms continue to be used to ensure engagement instructions for engineers are clear and concise.

## **3. Review of Agenda**

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### **3.1 General Business**

1. The class action, Ross v Southern Response Earthquake Services Limited, is now able to be opted out of by those who are represented by a lawyer. The group notes that action on an approach to these cases is urgent.

### **3.2 Next Steps**

1. The next Legal Advisory Group meeting date is confirmed for **Tuesday 06 July 2021**.

**Meeting closed: 11.15am**