



## Legal Advisory Group

<b>SUBJECT</b>	<b>Meeting Minutes – 08 September 2020</b>
<b>PRESENT</b>	Miriam Dean (Chair), Helen Davidson (General Manager, Legal & Policy, Engineering NZ), John Hardie (Advisor, Internal Disputes Resolution), Nicola Wills (Lawyer, Crown Law)
<b>IN ATTENDANCE</b>	Darren Wright (Director, GCCRS), Sophie Slater (Solicitor, MBIE), Aidan Prebble (Community Law), Elsa Marshall (Administrator, GCCRS), Chris Somerville (Chair, CEIT)
<b>APOLOGIES</b>	Hugh Matthews (Independent Lawyer)

### 1. Meeting Administration

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#### 1. Conflicts of Interest

1. No new conflicts of interest arose.

#### 2. Minutes and Actions Arising

1. It was noted that previous minutes of the Legal Advisory Group of 07 July 2020 were circulated to members for electronic confirmation and that publication on the GCCRS website had been done within 20 working days of the meeting date.
2. Actions from the previous meeting were reviewed and acknowledged.

### 2. Updates

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#### 2.1 GCCRS Operational

1. The GCCRS Directors August 2020 Report as attached to the Agenda, was taken as read and discussed with the members.
2. It was noted demand for the service remains very strong; July saw 122 new cases into the service and August had 115. Closures rates remain steady.
3. Cases in the on-sold category continue to grow; however no major influx of cases was recorded as a result of the EQC letter drop.
4. It was noted that 7% of all incoming cases to GCCRS do not result in a case going to EQC; of the cases that are taken to EQC only 0.9% are declined by EQC.
5. The exit survey remains positive, with a slight increase in overall satisfaction to 87%.
6. The GCCRS Staff Wellbeing service has launched. Most staff have completed at least one group session and one individual session. A spike in the wellbeing data collected by MBIE has been noted since the launch of the service.

## **2.2 GCCRS Directors Report Addendum**

1. The addendum to the GCCRS Directors August 2020 Report was discussed with members.

## **2.3 IDRS Updates**

1. A case update was provided. The first determination has gone to a hearing; a decision was delivered within two weeks.
2. It was noted that settlements in IDRS facilitations are trending upwards.

## **2.4 Engineering New Zealand (ENZ) Update**

1. A people update was provided by Engineering New Zealand. It was noted that Helen Davidson will be the acting Chief Executive of ENZ until mid-November. A new Panel Advisor is being recruited as the current Panel Advisor is moving into a different role at ENZ
2. The impact that Covid-19 is having on the service was discussed.

## **3. Canterbury Earthquake Insurance Tribunal (CEIT)**

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### **3.1 CEIT Update**

1. An update on the CEIT was provided to members. There have been 119 cases in the CEIT, approximately 50% have been resolved.
2. Three new members have been appointed.
3. A discussion was had about a number of decisions that have been delivered by the CEIT.
4. It was noted a single issue may be brought to the CEIT.

## **4. Review of Agenda**

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### **3.1 Any other items**

1. The 2 year anniversary of the GCCRS will be in October 2020. There was discussion on creating a media piece to recognize the accomplishments of the service.
2. The next Legal Advisory Group meeting date was discussed and subject to confirmation will be held on **Tuesday 08 December 2020**.

**Meeting closed: 12.10pm**